



2010 Service Coordinator Conference

Creating Home – Developing Relationships

Featuring

Erin Wolf
SuiteTrack, LLC

Mary Eleanor Wickersham
Former Health & Human Services
Policy Director, Governor's Office

Leta Gibbs
WellPoint, Inc.

DeAnna Parks Jones
Visionquest Mapping

Kim McRae
Culture Change Network of Georgia

And much, much more . . .



**12 CEU
Hours**

Wednesday & Thursday, August 25 & 26, 2010

LOUDERMILK CENTER

40 Courtland Street; Atlanta, GA 30303

404-507-1690



The Trusted Voice

Service Coordinators Conference

Creating Home – Developing Relationships

Wednesday August 25

- 9am Registration
- 9:30 Opening Session -- The Art of Leveraging Relationships
Erin Wolf, SuiteTrack, LLC
- 10:30 Break
- 10:45 You & Your Emergency Room – Developing and Maintaining Successful Partnerships
(Health Care system update; promising practices; care transitions)
Piedmont Hospital, VNHS
- Noon Networking Luncheon
- 1:00 Breakouts
- A. Legal Issues Awareness –
Doris M. Clanton, Esq. Legal Services Officer GA Dept. of Human Services/DAS
(Supporting disabled adults; Adult Protective Services; other issues)
- B. Understanding VA Benefits - Frieda Danzy, VA Medical Center
- C. Planting the Seed: Internal partnerships that reap benefits in healthy aging
(activity and supportive services departments feature wellness-focused events)
Betsy Caldwell & Zandra Matthews, Lutheran Towers
- 2:15 Break
- 2:45 Healthcare Reform and Medicare Updates
Leta Gibbs, WellPoint, Inc.
- 4:30 Adjourn for the day
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Thursday August 26

- 8:30 Opening Session
Ethics in Eldercare
Mary Eleanor Wickersham, former Health & Human Services Policy Director, Office of the Governor
- 10:00 Break
- 10:30 Breakouts
- A. Building Your Resource Tool Box
Designed to support newer service coordinators to gather and connect with the best resources
(guidelines and essentials for files, preparing for semi annual reviews, etc.)
Brenda Tsavatewa, N&H Enterprises
- B. Going Deeper
Designed to present appropriate decision making strategies as a foundation for dialogue on various sensitive issues.
(substance abuse; supporting residents dealing with grief/loss; mental health; hoarding; etc.)
Pamela Schuble, Behavioral HealthLink
- Noon Networking Lunch
- 1:00 HUD Presentation
Updates on semi-annual reporting, recordkeeping and preparing for the SC review
LaJoyce Peeples, HUD
- 2:15 Break
- 2:45 Creating Home: Culture Change in Affordable Housing
Kim McRae, Culture Change Network of Georgia
- 3:30 Closing Session -- Joining the Laughter Club
DeAnna Parks-Jones, Visionquest Mapping
- 4:30 Conference Adjourns

Service Coordinators Conference

Please Register the Following People for the Service Coordinator Conference

Wednesday & Thursday, August 25 & 26, 2010

(1) Name: _____

(2) Name: _____

(3) Name: _____

ORGANIZATION: _____

Number of Vegetarian Meals Required: _____

Registration Fees		
	Early (before or on August 6)	Late (after August 6)
General Registration	\$450	\$495

Total Registration Fees _____

REGISTRATION PROCEDURE

First, fax this completed form to 404-872-1737 to secure your space
Then, mail this form with your check (made out to Georgia Institute on Aging) to:
607 Peachtree Street, NE
Atlanta, GA 30308

For Questions, contact Barry Lastinger at blastinger@agingservicesga.org or 404-872-9191 ext. 14
Since moderate room temperatures are difficult to regulate to everyone's satisfaction, layered clothing is suggested.

If you are a provider of business products and/or services (Associate Business firm), please contact Jacquie Thornton
at jthornton@agingservicesga.org for registration or sponsorship opportunities.

The conference is approved for up to 11.5 CEU hours for Social Workers (NASW — GA Chapter).

LOUDERMILK CENTER

40 Courtland Street; Atlanta, GA 30303

directions to the conference

From I-75/85 Northbound:

Exit #248-B---Go left at the first traffic light (Edgewood Avenue). Go Approximately 4 blocks until you cross Courtland Street. At the next traffic light go right onto Peachtree Center Avenue and take the first entrance on your right (Lynch's Ally). The entrance to the parking garage will be past the median on the left. The Loudermilk Center is adjacent to the parking garage.

From I-75/85 Southbound:

Exit #249A- Courtland Street is one -way street going south. Loudermilk Center for the Regional Community will be on the right after Auburn Avenue. Turn right onto Lynches Alley (the street after Auburn Ave. and before Edgewood Ave.) and park in the United Way parking deck.

hotel reservations

NOTE:

Due to the conference schedule, Metro-Atlanta participants are encouraged to stay over Wednesday night.

Sheraton Atlanta Hotel \$109 (plus 15% tax)
Corporate Code: Georgia Institute on Aging
165 Courtland St., NE; Atlanta, GA 30303
404-659-6500

[Click Here for Reservations](#)

Baymont Inn at \$84 (plus 15% tax) – Corporate
Code: Georgia Institute on Aging
175 Piedmont Ave., NE; Atlanta, GA 30303