



# 2010 Service Coordinator Conference

## *Creating Home – Developing Relationships*

### Featuring

**Erin Wolf**  
SuiteTrack, LLC

**Mary Eleanor Wickersham**  
Former Health & Human Services  
Policy Director, Governor's Office

**Leta Gibbs**  
Wellpoint

**DeAnna Parks Jones**  
Visionquest Mapping

**Kim McRae**  
Culture Change Network of Georgia

And much, much more . . .



**12 CEU  
Hours**

Wednesday & Thursday, August 25 & 26, 2010

**LOUDERMILK CENTER**

40 Courtland Street; Atlanta, GA 30303

404-507-1690



The Trusted Voice

# Service Coordinators Conference

## Creating Home – Developing Relationships

### Wednesday August 25

- 9am Registration
- 9:30 Opening Session -- The Art of Leveraging Relationships  
Erin Wolf, SuiteTrack, LLC
- 10:30 Break
- 10:45 You & Your Emergency Room – Developing and Maintaining Successful Partnerships  
(Health Care system update; promising practices; care transitions)  
Piedmont Hospital, VNHS
- Noon Networking Luncheon
- 1:00 Breakouts
- A. Legal Issues Awareness –  
Doris M. Clanton, Esq. Legal Services Officer GA Dept. of Human Services/DAS  
(Supporting disabled adults; Adult Protective Services; other issues)
- B. Understanding VA Benefits - Frieda Danzy, VA Medical Center
- C. Planting the Seed: Internal partnerships that reap benefits in healthy aging  
(activity and supportive services departments feature wellness-focused events)  
Betsy Caldwell & Zandra Matthews, Lutheran Towers
- 2:15 Break
- 2:45 Healthcare Reform and Medicare Updates  
Leta Gibbs, Wellpoint
- 4:30 Adjourn for the day
- 

### Thursday August 26

- 8:30 Opening Session  
Ethics in Eldercare  
Mary Eleanor Wickersham, former Health & Human Services Policy Director, Office of the Governor
- 10:00 Break
- 10:30 Breakouts
- A. Building Your Resource Tool Box  
Designed to support newer service coordinators to gather and connect with the best resources  
(guidelines and essentials for files, preparing for semi annual reviews, etc.)  
Brenda Tsavatewa, N&H Enterprises
- B. Going Deeper  
Designed to present appropriate decision making strategies as a foundation for dialogue on various sensitive issues.  
(substance abuse; supporting residents dealing with grief/loss; mental health; hoarding; etc.)  
Pamela Schuble, Behavioral HealthLink
- Noon Networking Lunch
- 1:00 HUD Presentation  
Updates on semi-annual reporting, recordkeeping and preparing for the SC review  
LaJoyce Peeples, HUD
- 2:15 Break
- 2:45 Creating Home: Culture Change in Affordable Housing  
Kim McRae, Culture Change Network of Georgia
- 3:30 Closing Session -- Joining the Laughter Club  
DeAnna Parks-Jones, Visionquest Mapping
- 4:30 Conference Adjourns

# Service Coordinators Conference

Please Register the Following People for the Service Coordinator Conference

Wednesday & Thursday, August 25 & 26, 2010

(1) Name: \_\_\_\_\_

(2) Name: \_\_\_\_\_

(3) Name: \_\_\_\_\_

ORGANIZATION: \_\_\_\_\_

Number of Vegetarian Meals Required: \_\_\_\_\_

Registration Fees		
	Early (before or on August 6)	Late (after August 6)
AAHSA State Affiliates	\$275	\$350
Additional person (From same AAHSA Affiliate)	\$225	\$300
Non-AAHSA Affiliates	\$450	\$495

Total Registration Fees \_\_\_\_\_

#### REGISTRATION PROCEDURE

First, fax this completed form to 404-872-1737 to secure your space  
Then, mail this form with your check (made out to Georgia Institute on Aging) to:  
607 Peachtree Street, NE  
Atlanta, GA 30308

For Questions, contact Barry Lastinger at [blastinger@agingservicesga.org](mailto:blastinger@agingservicesga.org) or 404-872-9191 ext. 14  
Since moderate room temperatures are difficult to regulate to everyone's satisfaction, layered clothing is suggested.

If you are a provider of business products and/or services (Associate Business firm), please contact Jacque Thornton  
at [jthornton@agingservicesga.org](mailto:jthornton@agingservicesga.org) for registration or sponsorship opportunities.

## LOUDERMILK CENTER

40 Courtland Street; Atlanta, GA 30303

### directions to the conference

From I-75/85 Northbound:

Exit #248-B---Go left at the first traffic light (Edgewood Avenue). Go Approximately 4 blocks until you cross Courtland Street. At the next traffic light go right onto Peachtree Center Avenue and take the first entrance on your right (Lynch's Alley). The entrance to the parking garage will be past the median on the left. The Loudermilk Center is adjacent to the parking garage.

From I-75/85 Southbound:

Exit #249A- Courtland Street is one -way street going south. Loudermilk Center for the Regional Community will be on the right after Auburn Avenue. Turn right onto Lynches Alley (the street after Auburn Ave. and before Edgewood Ave.) and park in the United Way parking deck.

### hotel reservations

NOTE:

Due to the conference schedule, Metro-Atlanta participants are encouraged to stay over Wednesday night.

**Sheraton Atlanta Hotel** \$109 (plus 15% tax)  
Corporate Code: Georgia Institute on Aging  
165 Courtland St., NE; Atlanta, GA 30303  
404-659-6500

[Click Here for Reservations](#)